

# Privacy Policy STAXXER

## Our Data Privacy Policy

### Use of our services

When you sign up for one of our services, we ask you to provide personal data. These data are used and are necessary to perform the service. The data is stored on secure servers of staxxer.com/nl or those of a third party. We will not combine this information with other personal information that we have or sell it to a third party.

### Communication

When you send e-mail or other messages to us, we may save those messages. Sometimes we ask you for your personal details and company details that are relevant to the situation in question. This makes it possible and is necessary to process your questions and answer your requests. The data is stored on secure servers of staxxer.com/nl or those of a third party. We will not combine this information with other personal information that we have or sell it to a third party.

### Cookies

We collect data for research in order to gain a better understanding of our customers, so that we can tailor our services accordingly. This website uses "cookies" (text files placed on your computer) to help the website analyze how users use the site. The information generated by the cookie about your use of the website can be transferred to secure servers of staxxer.com/nl or those of a third party. We use this information to keep track of how you use the website, to compile reports on website activity and to offer other services related to website activity and internet usage. For this purpose, data (other than personal data) is shared with Google Analytics, Google Adwords, Microsoft, Meta, social media channels such as Facebook (and Instagram), LinkedIn, YouTube, Snapchat, Google+ and Twitter.

## **Purposes**

We do not collect or use information for purposes other than the purposes described in this privacy policy unless we have obtained your consent in advance.

## **Third parties**

The information is not shared with third parties, with the exception of web applications that we use for the benefit of our webshop. These data will only be used for the purpose of the relevant application and will not be further distributed. Third parties are often used for the services offered on [staxxer.com/nl](https://staxxer.com/nl). Collaboration agreements and processing agreements have been drawn up with these parties to guarantee careful use of data. Furthermore, in some cases the information can be shared internally. Our employees are obliged to respect the confidentiality of your information.

## **Security**

We have taken appropriate technical and organizational measures to protect your personal data against unlawful processing, for example, we have taken the following measures;

- All employees who can access your data on our behalf are obliged to maintain their confidentiality. We have a username and password policy on all our systems, with limited authorizations;
- We pseudonymize and ensure the encryption of personal data;
- We make backups of the (personal) data in order to be able to restore it in the event of physical or technical incidents. We regularly test and evaluate our safety measures;
- Our employees are informed about the importance of the protection of personal data.

## **Outside the EU**

For the functioning of our website and for sending our e-mail newsletter, we provide personal data to parties located outside the EU. The most important of these parties – Google Analytics, Microsoft, Meta, Facebook, Twitter, Instagram, Google+, Snapchat and LinkedIn – are part of the Privacy Shield. This is an agreement on the protection of personal data of citizens of the European Union processed in the United States.

## **Changes**

This privacy statement is tailored to the use of and the possibilities on this site. Any adjustments and / or changes to this site may lead to changes in this privacy statement. The latest version of the privacy statement applies. It is therefore advisable to regularly consult this privacy statement.

## **Choices for Personal Information**

We offer all visitors the opportunity to view, change, transfer, restrict or delete all personal information that is currently provided to us.

## **Turn of cookies**

Most browsers are set by default to accept cookies, but you can reset your browser to refuse all cookies or to indicate when a cookie is being sent. However, some features and services, on our and other websites, may not function properly if cookies are disabled in your browser.

## **Data retention period and privacy rights**

We keep all order data for administrative and statistical purposes for as long as is necessary for that purpose, for a maximum of 10 years. If you would like to view, change, transfer, restrict or delete your data, or want to object to the processing of you data, you can do so by contacting us via the email address [support@staxxer.com](mailto:support@staxxer.com).

## **Questions and feedback**

We regularly check whether we comply with this privacy policy. If you have any questions about this privacy policy, please contact us at the email address [support@staxxer.com](mailto:support@staxxer.com).